

## What travel modes do shared e-scooters displace? A review of recent research findings

2022 Conference on Sustainability and Emerging Transportation Technology (SETT')
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## Trends in micromobility services

SHARED MICROMOBILITY RIDERSHIP GROWTH FROM 2010-2019,
IN MILLIONS OF TRIPS
Source: NACTO



Source: Shared Micromobility in the U.S.: 2019, National Association of City Transportation Officials (NACTO), https://nacto.org/shared-micromobility-2019/

## Trends in micromobility services

- Expected benefits of shared e-scooters
- Commuting times; first/last-mile solutions
- Small physical footprint; land use planning
- GHG emissions; car culture shifts
- Public health goals

- Depends on modal shift from other modes...
- Driving alone? Taxi/TNC? Ridesharing? Public Transit? Bicycling? Walking?


## Outlines

1. Shared e-scooters as a complement or substitution
2. User segments of shared e-scooters
3. The interactions between shared e-scooters and other modes
4. Analysis of recently collected survey data
5. Research findings, future directions, and conclusion

## Flow chart of the search process

## Google Scholar

"electric scooters", "e-scooters", "shared e-scooters", and "e-scooter sharing"


## Screen Articles

Conduct Search

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## Shared e-scooters as a complement or substitution

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- Have both effects/It's challenging to measure the effects in direct ways...
- Current measurements of COMPLEMENTS

1) "Still thinking of your most recent e-scooter trip, how did you get to the e-scooter that you rode?"
2) "How often do you ride e-scooters?"

3) "How often do you ride a dockless vehicle in connection with transit (bus or light/commuter rail)?"
4) "How has the use of shared e-scooters affected your frequency of use of [list of travel modes]?"


## Shared e-scooters as a complement or substitution

- Current measurements of SUBSTITUTES

1) "If an e-scooter had not been available for your last trip, Retrospective how would you have made that trip?" Counterfactuals
2) "If you have used a scooter, what form of transportation has your scooter ride most often replaced?"
3) "Since first using shared e-scooters, how has your use of the following options changed?"
4) "How would your use of other modes change if e-scooter sharing services were to shut down?"

- The validity and reliability with observed behavioral data.


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## User segments of shared e-scooters

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## The interactions between shared e-scooters and other modes

## Reported modes replaced by the use of shared e-scooters

|  | Study area | Driving alone ${ }^{3}$ | Taxi or TNC | Public transport | Walk | Micromobility ${ }^{2}$ | Sample size ${ }^{4}$ | City-specific data ${ }^{5}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  | Population density (\# of persons per square mile) | \% of commuters who take public transit |
|  | North America |  |  |  |  |  |  |  |  |
| (1) | Tempe city, Arizona (ASU's campus) |  | 25\% |  | 57\% | 8\% | 406 | 4522.6 | 4.5\% |
| (2) | Tucson city, Arizona | 24\% | 14\% | 3\% | 36\% | 8\% | 2,704 | 2393.5 | 3.4\% |
| (3) | Los Angeles city, California | 11\% | 22\% | 9\% | 48\% | 5\% | 7,067 | 8318.7 | 9.0\% |
| (4) | Oakland city, California | 14\% | 25\% | 9\% | 42\% | 12\% | 864 | 7898.3 | 23.5\% |
| (5) | San Francisco city, California (Lime, 2018) | 9\% | 51\% | 34\% | 61\% | 20\% | 617 | 18646.6 | 34.8\% |
| (6) | San Francisco city, California (SFMTA, 2019) | 5\% | 36\% | 11\% | 31\% | 9\% | 2,256 | 18646.6 | 34.8\% |
| (7) | Santa Monica city, California |  | 49\% | 4\% | 39\% | 7\% | 4,260 | 11067.3 | 4.1\% |
| (8) | Denver city, Colorado | 10\% | 22\% | 7\% | 43\% | 14\% | 2,084 | 4676.6 | 6.5\% |
| (9) | Tampa city, Florida | 21\% | 27\% | 1\% | 38\% | 6\% | 585 | 3394.4 | 2.2\% |
| (10) | Atlanta, Georgia |  | 42\% | 2\% | 48\% | 4\% | 2,640 | 3745.5 | 10.4\% |
| (11) | Bloomington, Indiana | 25\% | 16\% | 7\% | 54\% |  | 124 | 3418.3 | 6.7\% |
| (12) | Chicago city, Illinois | 11\% | 32\% | 14\% | 30\% | 8\% | 12,446 | 12065.1 | 28.2\% |
| (13) | St. Louis Park city, Minnesota | 34\% | 37\% |  | 5\% | 8\% | 38 | 4700.2 | 5.5\% |
| (14) | Hoboken city, New Jersey | 11\% | 37\% | 13\% | 51\% | 13\% | 1,391 | 47202.3 | 61.1\% |
| (15) | Raleigh, North Carolina |  | 34\% | 11\% |  | 49\% | 61 | 3272.7 | 2.0\% |
| (16) | Portland city, Oregon (in 2018) | 19\% | 15\% | 10\% | 37\% | 5\% | 3,444 | 4890.2 | 12.9\% |
| (17) | Portland city, Oregon (in 2019) <br> Portland city, Oregon (in 2020) | $\begin{aligned} & 19 \% \\ & 14 \% \end{aligned}$ | $\begin{aligned} & 23 \% \\ & \text { 23\% } \end{aligned}$ | $\begin{aligned} & 11 \% \\ & 10 \% \end{aligned}$ | $\begin{aligned} & 39 \% \\ & 41 \% \end{aligned}$ | $\begin{aligned} & 8 \% \\ & 5 \% \end{aligned}$ | $1589$ $531$ | 4890.2 | 12.9\% |
| (18) | Portland city, Oregon (in 2020) Alexandria, Virginia | 14\% | 23\% | $10 \%$ $18 \%$ | $\begin{aligned} & 41 \% \\ & 50 \% \end{aligned}$ | $\begin{array}{r} 5 \% \\ 13 \% \end{array}$ | $\begin{aligned} & 531 \\ & 982 \end{aligned}$ | 10609.9 | 19.9\% |
| (19) | Arlington County, Virginia | 13\% | 19\% | 5\% | 37\% | 4\% | 1,066 | 9189.2 | 27.4\% |
| (20) | Arlington County, Virginia (Rosslyn area) | 7\% | 39\% | 7\% | 33\% | 12\% | 181 | 9189.2 | 27.4\% |
| (21) | Blacksburg, Virginia (Virginia Tech's campus) |  | 6\% | 7\% | 77\% |  | 12,014 | 2253.7 | 9.7\% |
| (22) | Milwaukee city, Wisconsin | 23\% | 22\% | 7\% | 40\% | 7\% | 7,658 | 6005.2 | 7.3\% |
| (23) | Calgary, Canada | 21\% | 12\% | 6\% | 56\% | 5\% | 6,285 |  |  |

## Reported modes replaced by the use of shared e-scooters

| Study area |  | Driving alone | Taxi or TNC | Public transport | Walk | Micromobility ${ }^{2}$ | Sample size ${ }^{4}$ | City-specific data ${ }^{5}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Population density (\# of persons per square mile) |  |  |  |  |  | \% of commuters who take public transit |
| (24) | Toronto, Canada |  |  | 44\% | 53\% | 57\% | 36\% | 334 |  |  |
| (25) | Europe <br> Paris, France (face-to-face road interviews in May-June, 2019) | 4\% | 6\% | 37\% | 35\% | 7\% | 459 |  |  |
| (26) | Paris, France (online questionnaire in Sept.-Oct., 2019) | 5\% | 8\% | 36\% | 37\% | 12\% | 1,350 |  |  |
| (27) | Paris, Lyon, Marseille, France (online questionnaire in Apr., 2019) | 3\% | 6\% | 30\% | 44\% | 12\% | 4,382 |  |  |
| (28) | Munich, Germany |  | 24\% | 59\% | 80\% | 59\% | 167 |  |  |
| (29) | Thessaloniki, Greece |  | 17\% | 33\% | 44\% | 7\% | 271 |  |  |
| (30) | Oslo, Norway | 3\% | 5\% | 23\% | 60\% | 6\% | 549 |  |  |
| (31) | Zurich, Switzerland |  | 10\% | 24\% | 52\% | 14\% | 121 |  |  |
| (32) | New Zealand Auckland, New Zealand |  | 21\% | 7\% | 53\% | 6\% | 1,000 |  |  |
| (33) | Christchurch, New Zealand | 14\% | 9\% | 5\% | 52\% | 6\% | 380 |  |  |

## Notes

1. The references are listed in Appendix A.
2. Most existing studies discuss mode complementarity, mode substitution, and mode integration within the geospatial context. The trip-level information they collected does not directly indicate the interactions between shared e-scooters and other modes of transport, though. Exploring their underlying assumptions is beyond the scope of this study. Thereby, we do not report these studies in our table.
3. Drive alone includes carsharing and carpooling, and Micro-mobility excludes shared escooters.
4. Some surveys allowed multiple responses (therefore, percentages do not add up to $100 \%$ ). Some studies did not report replacement rates for all modes.
5. This study adopts 2019 American Community Survey 1-Year Estimates for all US cities.

## Shared e-scooters and active travel

- Walking as the most common travel mode substituted
- Ranging between 30 and $60 \%$ of trips
- Reasons for scooter trips are replacing walking trips
- Speed and fun
- Jiao and Bai (2020) argued that the e-scooter traveling is a means of transportation between walking and bicycling. It fills the travel demand gap when a trip is too long to walk, but also too short to ride a bicycle.
- The sidewalk is the least preferred space for riding e-scooters
- potentially causing traffic safety risks and increasing the likelihood of collisions
- New road facilities and proper regulations $\square$ cohabit with other vulnerable road users


## Shared e-scooters and active travel

- Bicycling and bikesharing is rarely a common substitution mode reported
- The majority of studies showing less than $10 \%$ substitution
- E.g., a study conducted during 2017-2019 in Santa Monica, California revealed that the counts of bicycles declined by $6 \%$ due to the operation of e-scooter sharing program; however, the total count of bicycles and e-scooters is $37 \%$ higher than bicycles alone.
- E.g., a survey study conducted in three major cities in France found that 12\% of local residents who used shared e-scooters would have otherwise made bikeshare trips ( $9 \%$ ) or ridden their own bikes ( $3 \%$ ).


## Both substitution and complementary effects on micromobility behavior

## Shared e-scooters and public transit

- Public transit trips are not very likely to be replaced
- Ranging between 3 and 18\% of trips in most studies - differences in trip features
- Shared e-scooters are particularly suited to intermodal trips that can benefit mass transit substantially
- In fact, existing studies (both behavioral surveys and spatial data explorations) suggest proximity to public transit nodes and public transit ridership are not closely related to shared e-scooter rides.
- E-scooter rides bring in new transit trips due to providing first/last-mile connections
- Investigating social-psychological factors
- Cost-effective alternative?

Improving the compatibility through financial incentives such as MaaS.

## Shared e-scooters and automobility

- The substitution rate is within the range of $25-40 \%$ in most cases
- Including driving alone and ridesharing
- Relatively few studies have sought to quantify the impacts of shared e-scooters on VMT reduction at the system level
- Portland's pilot program lasted 120 days from July to November 2018. This study estimates that e-scooters replaced approximately 423,000 miles of walking, biking, and transit, and more than 300,000 vehicle miles $\square$ avoided about 120 metric tons of $\mathrm{CO}_{2}$
- The San Francisco report estimates that bikesharing and shared e-scooters can reduce about 1,000,000 miles and 250,000 miles per year, respectively.
- The total impacts on traffic congestion may be mixed
- Add complexity to vehicle interactions, distracting motor vehicle drivers and potentially leading to increased injuries


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## Analysis of recently collected survey data

## Evidence from the Atlanta Survey

Trip time




Trip length


SHARED•AUTOMATED•ELECTRIC

## Evidence from the Atlanta Survey



Alternative mode


Trip attributes of the last trip with shared e-scooters ( $\mathrm{n}=73$ )

SHARED•AUTOMATED•ELECTRIC

## Evidence from the "8 Cities" Survey

Yes, I would have
made the trip but at another time/day and/or with a different destination 14\%


Effects of shared e-scooters on daily activities ( $\mathrm{n}=411$ ) Modes used in combination with shared e-scooters ( $\mathrm{n}=411$ )

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## Research findings, future directions, and conclusion

## Conclusions

- Share e-scooters do exert a positive impact on shifting car culture
- Still, shared e-scooters are more likely to replace those trips that are originally made by active transport modes.
- Differences in results from European and U.S. studies.
- Surveying both trip-level counterfactual questions and general travel patterns
- How to validate the current prospective and retrospective counterfactual surveys?
- Before and after designs at the individual level
- Longitudinal panel surveys during "natural" changes in micromobility services.
- Combine tests for reliability of current measures, and to conduct small targeted validations using the above discussed methods.


## Conclusions

- Adopted by males, relatively young, well-educated individuals, and local residents.
- Low incomes prefer shared e-scooters over station-based and dockless bikesharing
- Spatial and temporal distribution: Does not exhibit a two-peak pattern
- Riding for other purposes than daily commuting; have taken place in urban areas
- Risk perception may be different from bicycling
- Displacement: walking $(30 \%-60 \%)>$ automobiles $(25 \%-40 \%)>$ public transit $(3 \%-18 \%)$
- Trip features: 1) trip length, 2) the share of public transport in most U.S. cities is low.
- Mobility packages, such as MaaS
- Modified supply of transportation services, reduced "willingness to share" in the era of post COVID-19


## Acknowledgements

- Giovanni Circella
- Xiaodong Qian
- Yongsung Lee
- Jai Malik
- Dillon Taylor Fitch
- Lew Fulton

This study was funded by a grant from the Ford-Poling Challenge. We thank our colleagues from the Ford Motor Company, including Timothy Wallington, Andrea Broaddus, Steve Henderson, Jeffrey Glodich, and Greg Martin, for their time and insights throughout this study.

Research Supported by:

3 Revolutions Future Mobility Program Sponsors:

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What travel modes do shared e-scooters displace?
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To cite this article: Kailai Wang, Xiaodong Qian, Dillon Taylor Fitch, Yongsung Lee, Jai Malik \&

To link to this Tonsport Reviews, DOI: $10.1080 \cdot 01441647,2021.20156$

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## Thank you! Any questions? <br> Please feel free to contact me via kwang43@central.uh.edu

 KithionsionSource: Wang, K., Qian, X., Fitch, D. T., Lee, Y., Malik, J., \& Circella, G. (2022). What travel modes do shared e-scooters displace? A review of recent research findings. Transport Reviews, 1-27.

